



## HIDEKO MILLS

Result-driven IT executive specializing in aligning business requirements with sustainable technology infrastructure. Expertise in complex infrastructure design and integration, systems selection and transformation, networking and security, tactical planning and cost reduction, strategic process improvements, and favorable contract negotiation. Talent for composing, launching, and monitoring staff training programs and project lifecycles to amplify internal knowledge and operational efficiency.

Intuitive leader, liaison, and mentor adept at collaborating across levels, interfacing with clients and vendors, and coaching colleagues to build consensus, drive growth, and deliver customized intelligence solutions.

Institutions I have helped include California State University, Los Angeles, and the University of Wisconsin-Madison among other major clients such as hospitals and corporations.

Currently, as the ITS Director of Business Services for the Infrastructure group, my responsibilities include managing the service order business and leading and managing large-scale infrastructure projects.