

DR. PATRICIA FRANKS

Dr. Franks teaches courses in Enterprise Content Management and Digital Preservation at San José State University. She is a Certified Archivist, Certified Records Manager, Information Governance Professional, and Certified Information Governance Officer, as well as a member of ARMA International's Company of Fellows. Franks is a member of the CIGO Association Board of Directors, a member of Preservica's Digital Preservation Sustainability Council, and a past president of the National Association of Government Archivists and Records Administrators (NAGARA). She is the editor of The Handbook of Archival Practice and author of the book Records and Information Management. She is also a co-editor of the Encyclopedia of Archival Science; the Encyclopedia of Archival Writers, 1515-201; and the International Directory of National Archives. Her research interests lie in emerging technologies, including artificial intelligence and blockchain distributed ledger technology, and their impact on records management and information governance.